Putting the Action back in KM

Engaging people to achieve organizational objectives

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Workshop Overview:
Knowledge Management (KM) is an action-oriented domain built on collaboration, trust, and multidisciplinary teams. Successful KM implementations support leadership efforts to create, transfer, exchange, share and so much more. Through these actions, many organizations have successfully moved toward the near utopian knowledge environment. So if action is so important, why are so many KM workshops, lectures, and sharing sessions just another passive *sage on the stage* event? This workshop will focus on how to engage people to achieve organizational objectives. In collaborative environment, we will explore a number of action-oriented activities that support learning, knowledge sharing and team development. Join John for this interactive session and learn how to put the action back in KM.

Main Topics:
- Applying the team development process
- Collaborative decision making
- Establishing and achieving team goals
- Applying knowledge sharing techniques
- Conducting after action reviews

About the Workshop Facilitator:
John P. Girard, Ph.D. holds the Peyton Anderson Endowed Chair at Middle Georgia State University’s School of Information Technology. He is a professor, storyteller, and adventurer who has enjoyed the privilege of speaking to groups on six continents about technology, leadership, and culture. Engaging with students on a daily basis ensures he remains current in the ever-changing world in which we live and do business. John has traveled to more than 100 countries investigating globalization and innovation in action. He has published seven books and dozens of articles in the domains of technology, leadership, and culture. Prior to transitioning to the academy, John was acting Director of Knowledge Management at National Defence Headquarters in Ottawa, Canada. He served for 24 years in the Canadian Forces, retiring at the rank of Lieutenant-Colonel. John is a Fellow & Distinguished Scholar of The International Institute for Applied Knowledge Management, a Certified Information Professional (CIP), and a Member of the City & Guilds Institute (MCGI). To learn more about John, visit www.johngirard.net