

**KM2022 Conference**  
**Pre-Conference Industry Day**  
**Wednesday, 29 June 2022, University of Maribor,**  
**Faculty of Criminal Justice and Security, Ljubljana, Slovenia**  
**Themes: Knowledge Management, Cybersecurity, Learning, and Information Technology**  
<https://iiakm.org/conference/>

**Invited Talk**  
**Information Security in NLB Group**  
**dr. Blaž Ivanc**  
Group CISO – NLB Group

**Abstract:**

NLB Group is the leading banking and financial group with headquarters and an exclusive strategic interest in SEE region. In addition to NLB d.d., a main entity in Slovenia and a public company, NLB Group is comprised of seven subsidiary banks and several companies for ancillary services (asset management, real estate management etc.). We place our clients at the centre of everything we do. One of the key efforts is improved availability and inclusiveness for all clients. The NLB Group has made itself available anywhere and anytime by building a strong customer centre and upgrading its portfolio of digital sales channels. Nowadays, the Group is no longer just a banking group, but one of the largest Information Technology (IT) and data science companies in the region with an ambition to foster the evolution of a local flexible digital ecosystem that offers clients tailor-made products and services. The Group is giving special focus to cyber security, and consequently assuring the confidentiality, integrity, and the availability of data, information, and IT systems that support banking services and products for clients. Cyber security in the Group is constantly tested and upgraded by security assessments, independent reviews, and penetration testing. Cyber security is regularly discussed at the Bank's Information Security Steering Committee, Operational Risk Committee, and Management Board meetings. NLB Group is aware that ensuring the long-term successful operation of banks, it is not enough just to comply with applicable laws and regulations, which represent the legal framework within which the bank operates. Banking must also consider its sustainable development responsibility, which always requires appropriate ethics and integrity standards to be met.

**About the Speaker:**

Blaz Ivanc is Group chief information security officer at NLB Group. He has strong international background in real-world cyber operations and cyber risk intelligence. As a pioneer of cyber operations (tailored access) tactics and techniques modeling, he has had the privilege to speak and give lectures at the top cyber tech centers abroad. In addition, he was the professional head of the 1<sup>st</sup> international conference in the field of intelligence and security informatics that took place in Slovenia.

